



RICHARD VEGA CRUZ

043 Sabangan, Lingayen, Pangasinan, Philippines

Email: richardcruz0106@gmail.com

[linkedin.com/in/richard-cruz-b8273a1a1](https://www.linkedin.com/in/richard-cruz-b8273a1a1)

PHILS: +639395842281

Professional Summary

QAQC Manager with 16 years of management and engineering work experience. Specialized expertise in quality assurance activities, including internal and external audits, implementing corrective actions, and ensuring overall compliance. Proven ability to lead QA/QC teams, manage resources, and oversee complex ship repair and building projects. Certified in ISO 9001:2015 LEAD AUDITOR and NDT (PT/MT/VT/RT) ASNT Level 2. Fluent in English and Filipino is preferred for the Philippine job market, and proficiency in both is essential for professional roles. Looking to utilize skills and expertise to achieve organizational objectives and career growth.

Work Experience

SR. QAQC Supervisor *October 2025 till date*

- Responsible for the development, formulation, monitoring, and controlling of quality assurance/control policies and procedures to ensure high-quality products conform to specifications and regulatory requirements.
- Directs the work of quality control inspectors involved in evaluating incoming materials and products.
- Works with purchasing to evaluate vendors for compliance to quality standards.
- Provides leadership and maintains a motivated workforce to effectively sustain the Quality Policy.
- Reviews and approves inspection reports, test reports, quality information, and certificates of conformity.
- Initiates the analysis of potential non-conformity and monitors the investigation of customer complaints.

QA/QC Manager *Asyad Drydock Company | 2019 February to 2025 May 18*

- Managed all quality control and quality assurance inspections across the facility, guiding the team and ensuring all projects complied with **ISO 9001-2015 standards**.
- Managed the QA/QC department staff, overseeing their performance management, recruitment, training, and development to maintain a high level of engagement.
- Reviewed the expenditure and cost utilization in the department to ensure adherence to the established budget.
- Oversaw the monitoring and control of materials and equipment, updating the Production Control department regarding inconsistencies or deviations in the plan.
- Analyzed customer complaints and nonconformities raised during internal/external audits to initiate corresponding corrective and preventive actions.
- Ensured the issuing of technical documentation and **QA certifications** for customers, certifying the reliability, safety, and guarantee of services.
- Collaborated with internal and external stakeholders on quality assurance and control matters to ensure the highest quality delivery of repair works and projects.
- Maintained compliance with all relevant quality, health, safety, and environmental management policies and procedures.

QAQC SECTION HEAD *ASYAD Drydock Company | Jan. 2012 – Jan. 2018*

- Organized and supervised the activities of subordinates, providing guidance and resolving escalated issues.

- Monitored and controlled the quality of ship repairs, ensuring works were carried out according to company and industry quality standards, technical instructions, and project-specific criteria.
- Managed the handling of non-conformities by raising reports and following up with relevant parties to ensure clearance before moving to the next phases of repair.
- Ensured that all measuring and testing equipment used in inspections were calibrated on time according to procedures, ensuring the validity and reliability of inspection results.

QAQC Engineer ASYAD Drydock Company | Feb. 2011 – Feb. 2012

- Developed essential project documentation, including method statements, risk assessments, Job Safety Environmental Analysis, and Inspection Test Plans/Checklists based on project specifications.
- Responsible for managing and maintaining all QA/QC documents for the entire project, including certificates, calibration, test results, and site instruction/observations.
- Coordinated with the consultant's representative for inspections and meetings regarding quality problems, including the closure of Non-Compliance Reports (NCR).
- Inspected materials received and used in production to ensure conformance to project specifications and agreed contracts.

Senior Engineering Staff HHIC – PHIL. (Hanjin), Philippines | December 2007 – February 15, 2011

- Involved in approximately **800+ projects in Ship repair** (All Types of vessels).
- Handled **36 New build projects** and **6 conversion projects**.
- Involved in specific projects including Yachts retrofits (*Zinat Al Behar*), USNS & USS, and HMS vessels.

Education

- BS Electrical Engineering
Luzon University 1995 – 2002
Dagupan City, Pangasinan
- St. Columban's High School 1990 – 1995
Labrador, Pangasinan

Core Qualifications and Certifications

Technical Skills

- ISO 9001:2015 LEAD AUDITOR
- QAQC Requirements
- NDT (PT/MT/VT/RT) ASNT Level 2
- Internal and External Audits
- Corrective & Preventive Actions
- Project Management
- Shipbuilding and Ship Repair
- KPI Thresholds
- Data Management

- Problem Solving under pressure
- Innovative
- Service-focused
- Demonstrated excellence in communication skills

Trainings/Seminars

- Lean Six Sigma Champion Training (December 3-5, 2018)
- Leadership Skills for Supervisor (November 07-10, 2023)
- Emotional Intelligence (11-11-24)
- Zero Incident Process (ZIP): A Safe Brain. (03-10-11, 2020)

Soft Skills/Leadership

- Strong Decision Maker
- Complex Problem Solver

References:

- Dawood Al Shiyabi:
Department Head Commercial
Email: Dawood.Alsiyabi@asyad.om
(+96891397269)
- Talal Al Barwani:
Manager Sales & Commercial
Email: talal.albarwani@asad.om
(+96893211133)
- Ryan Quizon:
LR Senior Surveyor Dubai Branch
Email: ryan.quizon@lr.org
(+971549985330)